

General terms and conditions

Association for Sports Medicine (VSG)

The following terms and conditions apply to activities organized by the Association for Sports Medicine (VSG):

Cancellation by participant

A participant has the right to cancel participation in the activity. Cancellation can only take place via email. Cancellations by phone must always be confirmed in writing or email by the participant.

Cancellation within the 14 day time to consider period:

After the date of registration, a legal 14-day time for consideration applies: within this period, the participant is allowed to cancel the activity free of charge. Upon confirmed notice of the cancellation, any registration fee already paid will be refunded.

Cancellation after the 14 day time to consider period:

- In the event of cancellation by the participant more than 2 months before the start of the activity for which registration took place, an administrative fee of €15.00 is due.
- In the event of cancellation by the participant between 2 months and 1 month before the start of the activity for which registration took place, 50% of the total registration costs are due.
- In the event of cancellation by the participant between 1 month and 14 days prior to the start of the activity for which registration took place, 75% of the total registration fee is due.
- In the event of cancellation by the participant 14 days or less prior to the start of the activity for which registration took place, 100% of the total registration fee is due.
- In the event of a no-show by the participant, the full registration fee will be charged.
- The reason for cancellation is irrelevant in all cases.
- For all cancellations, the cancellation date will be the date on which the written cancellation is received at the VSG secretariat.

Substitution:

If a participant is unable to attend the activity, he/she may have another qualified participant take his/her place for an administrative fee of €15.00. For this to apply, it is necessary that this change is communicated to the VSG in writing at least 3 days prior to the start of the activity.

Cancellation by VSG

- The VSG has the right to implement substantive changes regarding the program. This implies that the scientific program may be adjusted. In the event of any changes (for example, in the case of illness or speaker cancellation), the VSG will make every effort to ensure the quality of the program.
- In the event of an extreme lack of registrations, the VSG reserves the right to cancel the activity. The VSG accepts no liability whatsoever for damages resulting from cancellation. The VSG will notify you of this in writing no later than two weeks before the start of the activity. In the event of cancellation by the VSG, you are entitled to a full refund of the registration fee already paid.

- If the VSG deems there to be acceptable reason to do so, the VSG may decide to hold (part of) the activity at a different location than originally communicated.
- In the event of a refund, the VSG applies a refund policy of 14 days.

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